



Power Train Symptoms Client Concern Questionnaire

Customer Name:		Date:	
Repair Order #:		License #:	
Service Advisor:		VIN #:	

THE CONCERN OCCURS

- Always Sometimes Rarely
 Check Engine Light On Off

DRIVING PERFORMANCE

- Engine idles rough/unsteady
 Engine idles too fast
 Hesitates
 Stalls
 Lacks power
 Misfires
 "Pings" or "knocks"
 Runs on after key is turned off
 Backfires (popping noise)
 Speed changes without touching accelerator
 Fuel mileage changed _____
 Other _____

WHEN THE CONCERN OCCURS

- Light to medium acceleration
 Hard acceleration
 Decelerating (foot off accelerator)
 Cruising (constant or highway speed)
 Braking slowly
 Braking suddenly
 Turning
 Other _____

Air Conditioning On Off

Engine Temperature

- Cold Warm Hot

Outside Temperature

- Cold Moderate Hot

- Wet Dry

Client Signature: _____

CONCERN STARTED

- _____ (date/ODO)
 Started suddenly
 Started gradually
 Immediately after fueling

TYPE OF FUEL USED

- Regular Mid Grade Premium

Brand of fuel _____

Date filled up _____

DRIVING HABITS

Are you the principal driver Yes No

Drive hard before the engine is warm

Allow the engine to warm _____ Mins.

Vehicle Parked Inside Outside

Driving City Highway

Drive less than 15 km or 15 mins/day

Drive 15-18 km or 15-60 mins/day

Drive more than 80 km or 1 hr/day

Does this vehicle have a security system?

- NO YES OEM AFTERMARKET

Has this vehicle been to another repair facility for the same concern?

- Yes No

Details: _____

Has this vehicle had software modifications?

- Yes No

Has it been chipped or tuned?

- Yes No